

MINI NEXT[®]

CERTIFIED PRE-OWNED VEHICLES.



CONGRATULATIONS ON THE PURCHASE OF YOUR MINI NEXT® CERTIFIED PRE-OWNED VEHICLE.

This information booklet contains important details concerning your MINI NEXT® Pre-owned Vehicle. Please ensure you read these sections and are fully aware of the terms and conditions. For further information please contact your local member of the Authorised MINI Dealer Network.

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VEHICLE DETAILS.

THESE DETAILS TO BE COMPLETED BY THE AUTHORISED MINI DEALER.

MODEL	
CHASSIS / VIN NUMBER	
REGISTRATION NUMBER	
SELLING MINI DEALER	<hr/> <hr/> <hr/> <hr/> <hr/>
DATE OF FIRST REGISTRATION / USE	
DATE OF USED SALE	
SIGNATURE	

MINI NEXT® VEHICLE WARRANTY.

BMW New Zealand Limited (“MINI”), through the Authorised MINI Dealer Network, warrants that MINI NEXT® Pre-owned Vehicles will be free from defects in materials and workmanship under normal use and service for a period of 24 months, regardless of mileage, commencing on the date of delivery of the vehicle to the purchaser or the date that the vehicle is registered in the name of the purchaser (whichever is earlier).

Any Genuine MINI part fitted under a warranty claim is guaranteed against defects in materials and workmanship for the remainder of the vehicle’s warranty period.

WHAT IS COVERED?

We want to help you look after your MINI. That’s where the MINI NEXT® Warranty comes in.

Any Genuine MINI part installed, or repair carried out by or through a member of the Authorised MINI Dealer Network will automatically be covered by the existing warranty on the vehicle, for the balance of the existing warranty term.

MINI NEXT® Warranty covers factory fitted mechanical and electrical components.

Some components are not covered by this warranty. Those components are listed under the heading “Limitations and Exclusions”.

MINI provides additional support in the event of breakdown. Please refer to the MINI Roadside Assistance Programme section of this booklet for further information and terms and conditions of the MINI Roadside Assistance Programme.

LIMITATIONS AND EXCLUSIONS.

Limitation of Liability and Maximum Claim.

The liability of MINI under this warranty is limited (at MINI's option) to the repair of the vehicle or to the replacement or repair of parts found by MINI to be defective.

In no case will MINI's total liability under this warranty be more than the purchase price of the vehicle.

GENERAL EXCLUSIONS.

MINI will not be liable under the MINI NEXT® Vehicle Warranty:

- (a) For routine servicing costs, repairs, maintenance or adjustments which are necessary throughout the life of the vehicle.
- (b) For normal wear and tear e.g. brake and clutch parts, suspension bushes etc, unless the part is found to be defective due to manufacture or assembly faults. For additional information refer to the heading Wear and Tear Exclusions, below.
- (c) For damage caused by owner/driver negligence, improper use of the vehicle, the conditions the vehicle is stored in, environmental factors, accidents or continued operation of the vehicle after it has become (or ought to have become) apparent to the driver that a defect existed in the vehicle.
- (d) For the cost of transportation to and from a member of the Authorised MINI Dealer Network for general servicing, routine, and warranty repairs.
- (e) If the owner does not observe the instructions in the MINI owner's handbook or adhere to the prescribed MINI inspection, service and maintenance schedules.
- (f) For any consequential loss, damage or injury suffered by the owner or any other person as a result of the breach of this warranty.
- (g) For incidental or consequential loss, damage or injury suffered by the owner or any other person as a result of inconvenience or loss of time.

- (h) For any loss of profit or income suffered by any person as a result of any defect in or damage to the vehicle.
- (i) To reimburse, indemnify or compensate the owner for any claims made by third parties in respect of defects in the vehicle or its parts whether or not the claims result from an event which may be a breach of this warranty.
- (j) For the costs of and incidental to modifications or adjustments required due to alterations in local legislation or conditions after the date of first registration or first use of the vehicle, whichever is the earlier.
- (k) For defects in tyres and other non-MINI manufactured components.
- (l) For vehicles on which the odometer has been replaced or altered, such that a member of the Authorised MINI Dealer Network and/or MINI cannot determine the true mileage of the vehicle.
- (m) For defects which, in a member of the Authorised MINI Dealer Network's and / or MINI's reasonable opinion (considering their design) arise as a result of the vehicle not being properly and reasonably used.
- (n) For repairs or replacements or other work undertaken by persons other than a member of the Authorised MINI Dealer Network.
- (o) For vehicles used for hire or reward, self-drive hire, driving schools or any form of instruction, or vehicles used in any sort of competition, rally or racing of any kind.
- (p) For any rattles, squeaks etc, adjustments or water entry.
- (q) If the vehicle is modified, or serviced, or has parts replaced by a party other than a member of the Authorised MINI Dealer Network, or by the incorporation of non-Genuine MINI parts where damage or failure is attributable (whether in whole or in part) to such modification, repair or replacement.
- (r) For any loss, damage or failure caused wholly or partially, from lack of maintenance, abuse or neglect, or as a result of accidents. It will also not cover pre-existing faults.
- (s) For defects in non-Genuine MINI options, accessories or other items fitted to the vehicle after production.

WEAR AND TEAR EXCLUSIONS.

There are certain parts on the Vehicle that require periodic replacement, cleaning or adjustment. This maintenance related repair work is part of the owner's ongoing responsibility to keep the vehicle safe on the road. The MINI NEXT® Warranty does not include compensation for progressive normal wear and tear which is commensurate with the age or kilometres travelled.

As the car's age and mileage increases, more components will reach the end of their serviceable life due to normal wear and tear. These components will require replacement at the customer's cost and will not be reimbursed under any warranty. Any manufacturing defects will continue to be covered in accordance with this booklet regardless of age and kilometres travelled.

COMPONENTS WHICH ARE NOT COVERED BY THE WARRANTY.

- (a) **Chassis and Body Equipment.** Rattles, squeaks, adjustments, water entry, paint work damage, rust or corrosion, glass, windows, convertible top including windows and frames, chrome parts, general seals, door seals, seat rails and decorative strips. All other items within the vehicle that are subject to wear and tear and discolouration i.e. seat covers, carpets, door trims etc are also excluded.
- (b) **Clutch.** Linkages, burnt out parts, clutch linings and any damage due to wear and tear of the friction surfaces.
- (c) **Cooling system.** Coolant hoses, rubber cooling system components, and topping up of the cooling system itself.
- (d) **Overheating.** Any damage caused by the failure to react immediately to warning devices in the vehicle, including the temperature and coolant level indicator.
- (e) **Drive line.** Rubber compound parts and mounts.
- (f) **Electrical system.** Batteries, spark plugs, fuses, lighting systems and all bulbs (with the exception of Xenon and LED).
- (g) **Engine including cylinder head.** Maintenance/wear and tear items including drive belts.
- (h) **Exhaust system.** All exhaust components where the damage or failure is caused by impact or abrasion.
- (i) **Fuel system.** All fuel system components that require replacement due to incorrect vehicle fuelling, pollution or contamination of the vehicles fuel i.e. fuel pumps, injectors, linkages, or hoses.
- (j) **Heating and air-conditioning systems.** The removal of any air-conditioning odour, refrigerant top up/re-gassing.
- (k) **Transmission, transfer case, and final drive.** External linkages, pipes, maintenance/wear and tear items. The MINI NEXT® Vehicle Warranty will not replace parts for simple noise related issues.

- (l) **Safety system including air bags.** Activation and de-activation of airbag system and damaged seat belt fabric which is faded, frayed, worn or has been subject to external influence.
- (m) **Steering and suspension** (including air suspension). Pipes, power steering belts, external linkages, joints, bushes, mounts, seals, shock absorber mounts, rubber compound parts, vehicle ride height inconsistencies, or wheel alignments. Any adjustment or repair work required to remove noise related issues.
- (n) **Comfort electrics.** Remote keys, batteries, mobile phone snap in adapters. Loose connections, faded buttons and other wear and tear items, software updates and upgrades. Television screens, monitors and instrument clusters will be covered by the warranty only when there are more than eight missing pixels. Components and systems will only be covered by the warranty if these items are original factory equipment.
- (o) **Consumable materials.** Consumables materials used simply for top up purposes i.e. coolant, A/C gas, brake fluid etc. The warranty does cover material costs where there is a failed part involved e.g. Coolant in the case of a water pump replacement.
- (p) **Wheels and tyres.** Wheels, tyres, and wheel balancing (Tyre warranty is the responsibility of the tyre manufactures New Zealand representative).
- (q) **Programming.** Any software updates and vehicle reprogramming unless required as the result of a failure which is covered by this warranty.
- (r) **Braking system.** Brake pads, discs, drums, lines, and any form of adjustment or maintenance.

OWNERS OBLIGATIONS.

Warranty repairs are likely to be quickly and effectively carried out if you:

- Remember to have your vehicle serviced and repaired by a member of the Authorised MINI Dealer Network. If a non-Authorised MINI Dealer has serviced your vehicle a claim may be rejected if, in MINI's opinion, the cause of the defect is, in whole or part, due to the use of non-approved parts or inadequate servicing or repairs.
- Report any defects to a member of the Authorised MINI Dealer Network as quickly as possible. A minor defect corrected now could prevent you from being inconvenienced in the future.

All repairs and/or replacements carried out under this warranty must be performed by or through a member of the Authorised MINI Dealer Network. All replaced parts become the property of MINI.

In order to enjoy the warranty benefits set out in this booklet the owner must:

- (a) Make the vehicle available to a member of the Authorised MINI Dealer Network, during normal working hours, to enable relevant service and maintenance work to be performed, when indicated by the Service Interval or Mileage Indicator, as outlined in the MINI owner's handbook.
- (b) Comply with all instructions and recommendations in the MINI owner's handbook and MINI service handbook for the vehicle.
- (c) Take all necessary steps to prevent and minimise any damage to the vehicle in the event of any defect or failure, and adhere to vehicle warning systems.
- (d) Present this booklet, complete with the Record of Delivery to the Authorised MINI Dealer prior to work being carried out, and if required, together with the MINI service handbook for stamping and signing by the Authorised MINI Dealer.

- (e) As quickly as possible advise a member of the Authorised MINI Dealer Network of any accident damage repaired and make the vehicle available for an inspection check after the accident repair work is completed.
- (f) Report any defects to a member of the Authorised MINI Dealer Network as quickly as possible. A minor defect corrected now could prevent you being inconvenienced in the future.

When your vehicle requires servicing or repair present this booklet and the Record of Delivery form to speed up the processing of your request by the service staff.

If you have not been provided with a Record of Delivery, please contact your local Authorised MINI Dealer to request your copy.

TRANSFER OF WARRANTY BENEFITS.

MINI's obligations under the MINI NEXT® Warranty are to the owner whose details are specified in the Record of Delivery document and not to any other person. The owner may not transfer or assign the benefit of MINI's obligations under the MINI NEXT® Warranty to any other party.

MINI SERVICE INCLUSIVE.

MINI vehicles first sold new in New Zealand include a MINI Service Inclusive package. MINI Service Inclusive covers the cost of specific parts and services for a specified time and vehicle distance travelled. MINI Service Inclusive is transferable to subsequent vehicle owners.

Please contact a member of the Authorised MINI Dealer Network who can advise you if your MINI has any remaining MINI Service Inclusive cover.

MINI BODY ANTI-CORROSION WARRANTY.

All MINI NEXT® vehicles are delivered with a minimum of 2-years MINI Body Anti-Corrosion Warranty which starts from the date of registration in the owner's name or delivery of the vehicle to the owner, whichever is earlier. MINI warrants that your vehicle will be free from body panel rust perforation under normal use and service for the maximum term of the warranty coverage on the vehicle (regardless of mileage).

This MINI Body Anti- Corrosion Warranty is conditional on a member of the Authorised MINI Dealer Network having inspected the vehicle at regular intervals in accordance with scheduled inspection services as described in the MINI service handbook. Any damage due to external influences or poor maintenance must be promptly and professionally rectified at the Owner's expense and the information and details entered and stamped into the MINI service handbook, Body Inspection Section, by the member of the Authorised MINI Dealer Network.

The MINI Body Anti- Corrosion Warranty applies if your vehicle has been involved in an accident requiring bodywork repair only where:

- The repair is carried out through a member of the Authorised MINI Dealer Network. In this way you can be reassured that your vehicle will be rebuilt to original standards of safety and quality.
- If your vehicle is repaired elsewhere, the parts have been protected against rust according to the manufacturer's instructions and the vehicle is made available immediately after the repair for an inspection check at a member of the Authorised MINI Dealer Network and the work is certified by a member of the Authorised MINI Dealer Network.

This MINI Body Anti-Corrosion Warranty covers any new Genuine MINI body panel or floor assembly, which has been purchased and installed in the vehicle following an accident or other damage, for the remainder of the MINI Body Anti-Corrosion Warranty outstanding on the vehicle only if the repairs were carried out by, or through, a member of the Authorised MINI Dealer Network. MINI's liability under the MINI Body Anti-Corrosion Warranty is limited to the repair or replacement, at its option, of any body panels perforated by rust from either the inside face of the panel or from the underside

of the vehicle. All repairs and/or replacements performed under this warranty must be carried out by or through a member of the Authorised MINI Dealer Network.

The MINI Body Anti- Corrosion Warranty does not cover rust perforation due to external influences, such as battery acid, accident damage, stone chips, or environmental factors etc.

While carrying out scheduled inspection services (as described in the MINI service handbook), your Authorised MINI Dealer checks the body and under floor of your vehicle for any sign of damage or corrosion. If necessary, the body and under floor of the vehicle will be washed to facilitate inspection. Any damage found will be drawn to your attention and rectified on your instruction at your expense. It may also be necessary to repair any PVC under seal and apply a protective coating to the underside of the vehicle.

MINI ROADSIDE ASSISTANCE PROGRAMME.

Membership to the MINI Roadside Assistance Programme is complimentary with your MINI for the full duration of its cover under the MINI NEXT® Warranty.

In real terms this means that as long as your vehicle is covered by the MINI NEXT® Warranty, you have access to one of the most comprehensive customer and vehicle roadside assistance networks in New Zealand.

You are assured of our best attention in the rare event of a breakdown through the MINI Roadside Assistance Programme, enabling you to continue your journey with the minimum of inconvenience.

In order to provide the most effective response, MINI has engaged the services of the New Zealand Automobile Association as the Roadside Assistance provider to assist you whenever necessary, 24 hours a day, and 365 days a year.

What to do when help is required.

Simply dial toll free **0800 800 268** anywhere in the country, which connects you to the Help Centre.

To ensure the minimum delay, please have the following information available:

- (a) Your name and the exact location of your vehicle.
- (b) Your MINI model, exterior colour and registration number.
- (c) Your contact/mobile phone number, if possible.
- (d) The nature of the vehicle problem, if known.

Note: Your vehicle should have a MINI Driver Assistance vehicle licence sticker affixed to the windscreen. Please check to ensure this sticker has been allocated to your vehicle by checking the 0800 free phone number. If you do not have this sticker affixed, you can pick one up from a member of the Authorised MINI Dealer Network.

MINI ROADSIDE ASSISTANCE PROVIDES:

HOME AND ROADSIDE ASSISTANCE.

In the event of immobilisation of your vehicle, due to mechanical defect or failure whether at home or elsewhere, MINI Roadside Assistance will arrange assistance for you. Whenever practical, they will always endeavour to arrange assistance by a MINI Roadside Assistance approved contractor, but if the problem cannot be resolved at the roadside, they will pay the costs of taking your vehicle to the nearest member of the Authorised MINI Dealer Network or the member of the Authorised MINI Dealer Network nearest to your address in New Zealand.

ONWARD TRAVEL / HOTEL ACCOMMODATION.

If MINI provides assistance, repairs to your vehicle cannot be completed within 24 hours and your vehicle can not be driven due to a mechanical defect or failure, MINI will whenever possible organise and pay for you and your passengers to continue your journey or return home by appropriate means. Alternatively, if the breakdown occurs more than 100 kilometres from your home address and accommodation is a more practical option, MINI Roadside Assistance will pay for the cost of a hotel for you and your passengers up to 3 nights at \$200 per night. If the rental car option below is not utilised this can be extended to 5 nights.

CAR HIRE.

If MINI provides assistance, and repairs to your vehicle cannot be completed within 24 hours and the breakdown occurs more than 100 kilometres from your home address and your vehicle can not be driven due to a mechanical defect or failure, the MINI roadside assistance provider will wherever possible organise and pay for a replacement vehicle through one of the major vehicle rental companies for up to 3 days. If the accommodation option above is not utilised this can be extended to 7 days.

Delivery fees, excess vehicle insurance and fuel costs are not included and the rental vehicle must be accepted in compliance with the usual terms and conditions of the vehicle rental company. Where possible all efforts will be made to provide a high quality rental vehicle.

VEHICLE REDELIVERY.

Provided that your vehicle has been recovered by MINI Roadside Assistance to a member of the Authorised MINI Dealer Network (other than the member of the Authorised MINI Dealer Network closest to your home), MINI Roadside Assistance will arrange for it to be returned to your home address.

LOCKOUT / LOST KEYS.

Whilst MINI Roadside Assistance will always endeavour to provide assistance by the most practical method, should you be unable to gain entry to your vehicle, modern security systems make it extremely difficult for this to be achieved should spare keys not be available. If a forced entry is required, any costs for resultant damage will be your sole responsibility.

EMERGENCY FUEL.

If you run out of fuel MINI Roadside Assistance will provide emergency fuel (to a maximum of 10 litres) free of charge or, where government regulations apply, transport the vehicle to the nearest refuelling station.

IN THE EVENT OF AN ACCIDENT.

In the event of an accident MINI Roadside Assistance can arrange accident towing of vehicles or recovery of disabled vehicles, however all costs will be the owner's/driver's responsibility.

The MINI Roadside Assistance programme does not cover the following:

- (a) The cost of repairs other than mechanical first aid.
- (b) Attending to, or towing after an accident, (Assistance will be given, however all costs will be the owner/drivers' responsibility).
- (c) Inter-island ferry charges.
- (d) Costs incurred by you if more than one trip per breakdown is required.
- (e) Attending to, or recovery of, vehicles deemed to be in an 'Off Road' area, e.g. on a beach or in a forest, on a racetrack or on other than public or formed roads.

CONSUMER GUARANTEES ACT 1993.

If the Consumer Guarantees Act 1993 applies to the purchase of your vehicle then nothing in the warranty or other products described in this booklet is intended to contract out of or limit the application of that Act. Your statutory rights prevail and are not affected.

FREQUENTLY ASKED QUESTIONS.

Q: How do I make a warranty claim?

A: Present this booklet along with the record of delivery to any member of the Authorised MINI Dealer Network, informing them of the issue with your vehicle and they will repair your vehicle and claim on your behalf. All repairs must be carried out and claimed by a member of the Authorised MINI Dealer Network.

Q: If I sell my MINI which benefits can I transfer with the vehicle?

A: The owner may not transfer or assign the benefit of MINI’s obligations set out in this booklet to any other party. However the following benefits apply for the unexpired period of the relevant warranty and MINI Service Inclusive regardless of who owns the Vehicle:

- (a) The 2 year New Vehicle Warranty
- (b) The MINI Service Inclusive
- (c) Body Anti-Corrosion Warranty

Q: What do I do if my vehicle breaks down?

A: In the rare event that your vehicle incurs a breakdown, you will be able to make full use of the MINI Roadside Assistance programme as membership is supplied complimentary with your MINI for the full duration of its cover under the MINI NEXT[®] Warranty. Please refer to the MINI Roadside Assistance section in this booklet, here you will find further information on what to do when you need help in the event of a breakdown.

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